Guest information Silentium Premium Apartment



We warmly welcome you!

We wish you a pleasant stay and a wonderful time in Sárvár!

Apartment Information:

Address: 9600 Sárvár Dózsa György utca 20.

Owner: Vass-Fitos Éva

NTAK: MA23080398

Email: fitoseva@gmail.com

If you have any questions, please feel free to call us at +36 30 757 6696!

GENERAL INFORMATION

BED LINEN and TOWELS: We have prepared the right amount of bed linen and towels for you. If you need more pillows or blankets, please let me know. Our pillows are anti - allergenic.

ARRIVAL AND DEPARTURE: Check in is possible for our guests from 3 p.m. We are happy to welcome you personally in case you share your ETA in advance. We kindly ask our guests to leave the apartment by 10 a.m. Would you need any assistance during your departure, please arrange this in advance.

DINING: In the kitchen you will find everything you may need for cooking and eating.

KEYS: You will find the following keys on the key chain: entrance door, stairwell door, gate

AIR CONDITIONER: It can be activated with the white remote control, the desired temperature can be set with the arrows on it, which is displayed digitally on the remote control. It only works with closed doors and windows.

PARKING: You can park for free in the private, closed parking space in the courtyard belonging to the building.

SMOKING: smoking is forbidden in the apartment

CLEANING: We kindly ask our guests to leave the apartment in an orderly, cleanable condition upon checking out. In case of an extra cleaning is required, the costs will be charged to the guest. We provide one free full apartment cleaning, when you stay at least 6 nights. Daily cleaning can be requested for an additional fee, please let us know if required.

EXTRA EQUIPMENT THAT CAN BE REQUESTED

FREE OF CHARGE: considering the needs of our guests, we also recommend the following extra services: shoe care tools, ironing tools, umbrella, sewing kit. Please let us know your needs before arrival so that we can prepare for you in your room.

PETS: pets are not allowed in the apartment.

TELEVISION: Netflix Account - Silentium Premium Apartman

IN CASE OF PROBLEMS WITH WATER, ELECTRICITY, please call +36307576696! If you have any questions or requests, we are happy to help!

WIFI - We provide free wifi access in our apartment.

USERNAME: TP-Link_63C6

PASSWORD: 46649287

HOUSE RULES - GDPR

Accommodation providers have an obligation to provide data to MTÜ (https://mtu.gov.hu/). Upon arrival, the guest is obliged to the host to hand over for the purpose of data collection (with a BM document reader) the personal documents (passport or identity card, address card). You can read more about mandatory data provision here: https://vizainfo.hu/szallashelyek If you do not want to hand over your documents to the owner of the accommodation, the guest is also entitled to record guest data in advance by himself.

Since the NAV requirement requires the service provider to invoicing obligation, and the mandatory element of the invoice is the name and address of the invoiced party, furthermore, since the owner issues an einvoice, this is an obligation we need your address card and e-mail address in that case too. The operator declares that the data of the guest/guests will not be used for other purposes, only and exclusively for the above obligations, as well as an owner does not store data in printed form. On the computer stored data is stored until the possibility of a complaint expires.

Payment on arrival: Upon arrival, the guest must pay the remaining amount of the accommodation fee, if it has not yet been paid. Our guests can book the rooms only after paying the full service price!

Visitors (not hotel guests) at the accommodation only during the day they can be received from 8:00 a.m. to 8:00 p.m. with the permission of the host.

Important: it is strictly forbidden to leave an open flame (e.g. a candle) alone in any area of the property, personal presence next to the flame is mandatory! You are not allowed to bring your own electrical devices (mobile air conditioner, heater, ... charging electric cars) into the apartment and use them.

Important phone numbers for fire and serious accidents, as well as police matters in case of which you should call first:

- Ambulances 104
- Fire department (disaster prevention) 105
- Police 107
- Emergency call center (single European number) 112

After calling any of the above numbers, please also notify the operator at the phone number at the very beginning of the policy. Remember that it is an irresponsible call you bear the consequences.

Compensation: damage caused to the property by the tortfeasor or to it his legal representative is obliged to reimburse. In the property, guests and their liability is not insured by any insurance company!

We reserve the right to select our clientele. drunk, we do not accept aggressive guests! It is the owner's right to cancel the accommodation if the guest does not comply with the house rules and if he disturbs the peace. In this case, we are unable to reimburse the guest for any remaining days.

Guest complaint: we take any complaint into account and if possible we will solve it personally. In such cases, please call above 24 hours a day Mentioned contact person/operator, who is readily available to them.

Responsibility: the guest is responsible for his own behaviour both in the apartment and in the yard, and bears the consequences of any accident. By using the accommodation, it goes without saying that the guest has read, understood and accepted the rules. Not reading or not knowing the terms and conditions does not exempt you from the consequences!

By occupying the accommodation, the house rules were acknowledged.

SÁRVÁR INFORMATION

SHOPPING: Lipóti Pékség, Zalaco Pékség, Aldi, Spar

PHARMACY: Megváló Gyógyszertár, Kossuth tér 7. Open from 8:00 a.m. to 6:00 p.m.

Phone number: +36 95 520 560

MEDICAL CARE: more information on phone number 1830 or on the site menők.hu/ugyelet

MARKET: On Mondays and Sundays from 6 a.m. to noon, you can buy products from local producers at the City Market. You can find more information on the sarvarvaros.hu page.

DINING OPPORTUNITIES IN SÁRVÁR:

Platán az Ízes Étterem: Classic, with Hungarian menu

Brick Bistro: Modern, cozy bistro in the city center.

Turner's: coffee specialities, exclusive spirits.

Tinódi Étterem: Hungarian food, homemade flavors.

Várkapu Vendéglő: Traditional Hungarian food, wide selection of wines, daily menu offer in the vicinity of the Castle, with a large terrace.

Gelato by Nano: Italian artisanal ice cream in the heart of Sárvár

SÁRVÁR - SIGHTS, PROGRAMS

Since December 2002, the Sárvár Medical and Wellness Spa in Sárvár has been offering its guests a new international standard medical and wellness spa with a 3,600 m2 water surface and colourful programs. More information about the Sárvári Spa and Wellness Spa and its services can be found on the establish-

ment's website: sarvarfurdo.hu

Nádasdy - castle: Nowadays, in addition to the Nádasdy - vár Cultural Center and Library, the Ferenc Nádasdy Museum operates within its walls. The castle hosts the city's cultural events. The Nádasdy Castle is surrounded by a beautiful green area, the Castle Park, created on the site of the moat, which is a protected natural asset of local importance.

More information: nadasdymuzeum.hu

Sárvár Arboretum The 9.2-hectare Arboretum is located in the neighbourhood of Nádasdy Castle, which is a protected natural area of national importance.

Boating Lake: Close to the thermal spa, there is a 9-hectare lake system consisting of four parts, which is made attractive by five bridges and five islands. Fishing, boating, and ice-skating in the winter await the residents of Sárvár and the visiting guests.

We recommend the Sárvár Adventure Park to our guests who want active relaxation! The adventure park, located in the immediate vicinity of the Spa and Wellness Spa, offers a cable car course, a climbing wall, tree climbing, archery and air rifle shooting, a nature trail and many programs that offer exciting challenges for the whole family.

More information: sarvarikalandpark.hu

Bike tours: we recommend exploring the following routes by bike, even during full-day tours: SÁRVÁR AND ITS ENVIRONS – 25 km / 4 hours Route: Sárvár – Ikervár – Sótony